Putting Our Passion into Action

For more than 20 years, Crystal Deley's passion has been instrumental in defining, establishing and implementing best practices for the condominium industry. She advocates on behalf of condominium owners and empowers them to protect their investments.

Rosalie Schiller's passion and professionalism drives her commitment to customer service excellence, accountability, transparency and her contribution to Alberta's condo industry.

Both Crystal and Rosalie have numerous industry accreditations and are highly regarded by peers and clients alike. And we require all of our condominium consultants to have their ARM® industry designations.

It's Crystal's and Rosalie's heart-felt passion ingrained in the company's DNA — that inspires our team, clients and service providers alike. **And we strive to put this passion into practice every day.**

99

Ultimately, our role is to empower your Board to make informed decisions that are right for all your owners.

99

Contact Us



CRYSTAL DELEY RPA, ACM, CMOC, RCM, ARM® President/Owner crystal@acms.ca 403.253.7525, ext. 4200



ROSALIE SCHIILER ACM DFA – Bookkeeping Services Specialist

Vice President/Owner rosalie@acms.ca 403.253.7525, ext. 4204

Crystal and Rosalie have their fingers on the pulse of day-to-day operations and are just an email away if you have a service concern, are seeking advice on Board governance or the Condominium Act or would like a quote. We work hard to earn your trust, and even harder to keep it.

Because nobody likes to be taken for granted.



Earning your trust. Every day.

acms.ca

Our Story Starts with Your Story

As condominium owners, you're focused on protecting your investments and maximizing the benefits of owning a condo. For residential condo owners, it's the "carefree" condo living lifestyle. For commercial condo owners, it's being able to focus on running your business; not spending valuable time on building maintenance. For homeowners associations, it's not having to handle collecting annual property and/or membership fees.

Searching for the "Right One"

As a condo Board of owner volunteers, you take your responsibility to heart. Hiring a condo management company is a big undertaking. You're looking for a committed partner; a condo management company that you can trust, rely on and afford for expert advice, experience and know-how to coordinate the daily management and maintenance of your property and to protect your investments.

So when you think you finally found "the right one", you hope it's "forever after". But as with many relationships, your trust can lead to the company's complacency. And before long, you feel frustrated and taken for granted ... you want a "divorce".

Where Our Stars Align

Since 1994, Accredited Condominium Management has specialized exclusively in condo management for residential and commercial condominiums. Recently, we've extended our services to homeowners and community associations – "distant cousins". We manage Condo Corporations for residential high-rises and townhouses and commercial buildings ranging from 6 to 1,750 units.

What We Bring to the "Relationship"



Our Comprehensive Service covers it all – including the kitchen sink – because we don't believe in half measures. And all at an affordable price. You'll have a team dedicated to your Corporation to ensure continuity and to administer the Condominium Corporation on behalf of the Board and in accordance with the Alberta Condominium Act and Amendments.

Adhering to the Corporation's budget and By-laws and the Board's policies we:

- Obtain quotes and outsource work related to the maintenance of all common areas.
- Serve as a Board advisor.
- Assist with Board meetings and the Annual General Meeting.
- Act as a liaison between the Board and individual owners.
- Prepare legal and financial documents.
- Maintain accounting records and provide monthly financial reports.
- Collect and deposit condo fees into the Condominium Corporation's bank account.
- Hire contractors.
- Negotiate comprehensive Corporation insurance.
- Pay all bills.
- Respond to emergency and after-hours calls.

We do this and much more, all of which is detailed as part of our management contract.